



Comune di Padova

Settore Comunicazioni ai Cittadini
URP - Ufficio per le Relazioni con il Pubblico
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Council of Padua – Public Relations Office INTERNET ACCESS SERVICE RULES

Description

This public Internet access service aims to promote among citizens the knowledge of this important instrument of communication, allowing everyone to communicate with the Institutions.

The computers can be used according to the opening timetable of the URP.

- The service is free.
- Before accessing the service, the user has to read thoroughly these Internet access service rules.
- The service is available for those who wish to:
 - search web pages in the Internet;
 - send e-mail messages using their own email account;
 - download files onto their own data storage device (floppy disk, USB flash drive);
 - print documents, with a charge of € 0.08 per sheet of paper.
- The service is not available for those who:
 - watch or search web pages that, from their contents or images, are against the public purposes of the service offered by the Council; if the user visits pages that are forbidden because of their content, the use of the service must be immediately interrupted;
 - install programs or applications;
 - use Instant Messaging or chat programs;
 - alter, remove or damage software and hardware on the computer.
- The service is available only if reserved. There are two ways of making a reservation: directly in the office or by telephone - 049 8205572.
- An user is only permitted to use Internet for a maximum of one hour a day and no more than three hours per week. An user can reserve only an hour each time.
- The reservation will expire if the user does not come at the agreed time. In this case, if the user has not arrived within 15 minutes after the agreed time then another person is free to use this vacant slot.
- The first time they come, the user has to register, providing a valid ID (such as a passport, driving licence etc) to the office staff. The user will be given a card with an identification number to reserve the service.
- Every time the user has a reservation, before accessing the service they will need to confirm their presence to the office staff and to fill in a form on the staff desk.
- A minor can access the service only in presence of the person who has the tutelage; this person has to be registered. If the minor accesses the service alone, the person who has the tutelage must fill in and sign a statement to take full responsibility for the minor and its actions.

User's commitment

The user will engage:

- to use the service in a proper and responsible way, respecting the educational and informative purposes of the public service offered by the Council;
- not to use the service for purposes which are forbidden by the laws in force;
- not to send, receive or show texts or images which could be offensive;
- to take care of the equipment and full responsibility for any damage caused by illegitimate use.

The user is personally responsible for the illegitimate use of the service according the civil and penal laws in force.

The transgression of these rules can cause for the user:

- interruption of the service;
- suspension or exclusion from the service;
- report to the judicial authority.

Respecting the user's right to their privacy, every day the Council of Padua systematically monitors the use of the computers through its Internet service provider, to be sure that the users obey these rules and to take the proper measures towards the users who transgress them.

If the Council or its provider detects any irregular use of the service, which transgresses these rules or the laws in force about Internet pages with pornographic or paedophilic content, those users will be immediately excluded from the service and the server log files (containing the user's access data) will be transmitted in a confidential way to the competent authority of Postal Police.

Thank you for your collaboration and... enjoy Internet with us!

Padua, 23rd june 2009

Department Chief
Dott. Francesco Fassanelli